

## United States Department of State

Washington, D.C. 20520

F-2019-08895

Taylor Scott Amarel MuckRock News DEPT MR 78778 411A Highland Avenue Somerville, MA 02144-2516

Dear Mr. Amarel:

This letter is to acknowledge receipt of your request dated August 9, 2019, pursuant to the Freedom of Information Act (FOIA), 5 U.S.C. § 552, to the Department of State, in which you requested all emails, from August 1, 2019, to August 10, 2019, that were sent to, sent from, or copied to Spokesperson Morgan Deann Ortagus that contain the non-case-sensitive key-string "Hong Kong".

The Office of Information Programs and Services (IPS) received your FOIA request on August 16, 2019. Your FOIA request was assigned the tracking number at the top of this letter. Please include the tracking number in all future communications concerning this FOIA request. We have classified you as an other-use requester.

The records you seek require the need to search in offices that are separate from the office processing your request. Accordingly, your request falls within "unusual circumstances" as defined in the FOIA. See 5 U.S.C. § 552(a)(6)(B)(i)-(iii). Because of these unusual circumstances, we need to extend the time limit to respond to your request beyond the ten additional days provided by the statute.

The time needed to complete our work on your request will necessarily depend on a variety of factors including the number of locations that must be searched, the complexity of the search, the volume and complexity of any material located, and consultations with other U.S. Government agencies whose information is included in the material located. The time needed will also depend on the number of other requests ahead of it in the relevant processing track.

This Office assigns incoming requests to one of three tracks: simple, complex, or expedited. Each request is then handled on a first-in, first-out basis in relation to other requests in the same track. Your request has been assigned to the complex track and will be handled as quickly as possible.

I regret the necessity of this delay, but I assure you that your request will be processed as soon as possible. If you wish to discuss or an alternative time frame for the processing of your request, or if you have any questions regarding the status of your request, you may contact our FOIA Requester Service Center or our FOIA Public Liaison via email at <a href="FOIAstatus@state.gov">FOIAStatus@state.gov</a> or telephone at (202) 261-8484.

Lastly, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration (NARA) to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, email address: ogis@nara.gov; telephone: (202) 741-5770; toll free number: 1-877-684-6448; facsimile: (202) 741-5769.

Eric F. Stein, Director
Office of Information Programs and Services